

In the event of a claim, we kindly ask you to send us the following documents:

Accident

- Loss report with a brief description of the accident. A medical certificate is always necessary.

Health insurance

- Medical certificate stating the pathology, as well as any request for admission and/or intervention
- Copy of the complete medical history, from which the diagnosis, anamnesis and therapy can be seen
- Other medical documents (findings, diagnosis, etc.)
- Original invoices, including payment confirmations
- In the event of an accident, enclose a detailed description
- Bank coordinates

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